

**JSF OIL & WATER S.A. QUALITY POLICY**

JSF OIL & WATER, S.A. is a company dedicated to the design and production of metal structures, whose ultimate goal is the full satisfaction of our clients, as the only means to ensure the profitability and continuity of the company. Management is aware of the need for continuous improvement to obtain products of the highest quality, which give it competitiveness and prestige compared to other companies in the sector. For this reason, it has focused its work philosophy on the following fundamental pillars:

- **CUSTOMER SOLUTION:** We have a great technical team, capable of adapting the design to the client's needs, providing solutions that differentiate us from our competition.
- **SERVICE:** Compliance with delivery times to the client, based on a structured work plan throughout the production process.
- **CUSTOMER SATISFACTION:** Personalized treatment is available, in terms of product and service, in accordance with the needs and expectations of customers, **always in compliance with the applicable legal requirements.**
- **QUALITY:** All manufactured products comply with quality standards, under the application regulations, achieving a product with the best finishes, thanks to the high quality materials used and the rigorous inspection of the entire process.
- **COMPETITIVENESS IN THE MARKET:** Thanks to the exhaustive control of our productive performance, we achieve a high quality/price ratio, which gives us competitiveness in the market.
- **INNOVATION:** Due to the great importance given to the constant evolution of our products, we work daily on the development of our designs.


The Management of JSF OIL & WATER S.A. is committed to:

- Provide all the technical resources and materials necessary for the development of our activities.
- Impose and spread the quality policy to all interested parties of the company.
- Ensure the achievement of the set quality objectives.
- Carry out periodic inspections and audits of our quality management system, to evaluate and verify the effectiveness of the system.
- Apply the system to each of the phases included in the development of a project, from commercial management, design, planning, execution and post-sales monitoring during its warranty period.
- Comply with each of the requirements demanded by the client, achieving the highest possible degree of customer satisfaction.
- Comply with the legal requirements demanded in each of our products.
- Continuously improve the effectiveness of the quality management system.
- Connected all the personnel involved, giving each of them the training required to satisfactorily complete each of the execution phases of a project.

In Madrid, on of March 31, 2020.



Jesús Sanchez, CTO



Juan Carlos Robles, Quality Manager